

Refund Policy

Foxybraids aims to provide the highest quality products. If you are not satisfied with your purchase, here's what you need to know:

Eligibility for Refunds:

- Wigs must be returned in original condition with tags attached.
- Refunds are available for eligible items returned within 7 days of delivery.

Refund Process:

1. Submit a return request to support@foxybraids.com.
2. Once approved, ship the item to the address provided.
3. After inspection, refunds will be issued to the original payment method within 5-10 business days. Shipping fees are non-refundable.

Non-Refundable Items:

- Custom orders
- Clearance or final sale items
- Damaged or altered items

If you have any issues, please contact us at support@foxybraids.com.

