

Return & Exchange Policy

Foxybraids is committed to ensuring your satisfaction. Please review our return and exchange policy carefully:

Eligibility for Returns/Exchanges:

- Wigs must be unused, unaltered, and in their original condition with tags attached.
- Returns or exchanges must be initiated within 7 days of receiving your order.
- Custom-made or clearance items are final sale and cannot be returned or exchanged.

Process:

1. Email support@foxybraids.com with your order number and reason for the return or exchange.
2. Upon approval, you will receive instructions for returning the item.
3. Once we receive and inspect the item, your exchange or refund will be processed. Refunds will exclude shipping fees.

Notes:

- Return shipping costs are the responsibility of the customer.
- Items sent without prior authorization will not be accepted.

